



Bilby 3D

MATERIAL DATA SAFETY SHEET

Issued in Australia by Bilby 3D Pty Ltd.

The attached Material Data Safety Sheet has been prepared by the manufacturer outside Australia.

In accordance with Australia WHS regulations the following Australian contact details apply

Section 1: AUSTRALIAN COMPANY DETAILS

In Australia the product is imported and distributed by:
Bilby 3D Pty Ltd

Mailing Address :

Kingsgrove Business Centre, 7/192 Kingsgrove Rd, Kingsgrove NSW 2208

Head Office Address :

Kingsgrove Business Centre, 7/192 Kingsgrove Rd, Kingsgrove NSW 2208

Contact Phone: 1800 847 333

Section 2: AUSTRALIAN EMERGENCY CONTACT

Emergency Contact

In the event of an emergency please contact:

Poisons Information Centre 24 hour Telephone Advice Line on 13 11 26

Section 3: AUSTRALIAN ISSUE DATA

Date of Issue : 1 March 2020



Bilby3D

Filament Warranty Policy

Last updated 1 June 2014



This Policy relates to filament sold under the Bilby 3D brand name and other brand filament manufactured overseas and where Bilby 3D is an importer and distributor. This includes brands such as Makerbot, PP3D (aka UP brand) and Laywoo (aka wood and brick filament).

At the time of publication this range included

- PLA in 1.75mm diameter in fourteen colours;
- PLA colour change and temperature change
- ABS in 1.75mm diameter in 12 colours,
- Bilby 3D Australian Made Nylon filament (1.75mm)
- PLA in 3mm diameter available in four colours
- ABS 3mm diameter filament available in four colours
- HIPS limonene soluble filament
- PVA water soluble filament
- Flexible, rubber like filament
- Makerbot PLA and ABS 1.75mm
- UP Plus ABS
- Wood and Brick Filament.

This range may be subject to change.

What We Guarantee

Bilby 3D warrants that its filament is fit for purpose and free from defect; and will operate subject to the terms and conditions or instructions of use supplied with the product.

Filament will be +/- 0.1mm of the advertised diameter

Filament will be free of foreign particles

Filament will melt at the recommended and advertised temperatures

Bilby 3D filament is fit for use in Makerbot* and Printbot* 3D Printers and will not void any Bilby 3D warranty for these machines.

**Makerbot 5th Gen Printers are only covered for PLA use.*

What Manufacturers Can Not Do

Some 3D printer manufactures claim that using filament not made by them voids your warranty. We would site Magnuson-Moss Warranty Improvement Act in the USA; the Australian Federal Trade Practices ACT 1974; and the New Zealand Consumer Guarantee Act 1993; which all deem that a machine manufacturer can not limit the use of after market consumables, not use their use as a clause to void or limit warranty.

What We Can Not Warrant

Bilby 3D can not warranty the application of its filaments in all 3D printers. Some machines operate at temperatures and parameters outside the specifications of our product. We can also not warrant the use of our filament for all 3D printing applications.

Bilby 3D can also not warrant against water absorption or drying out of the filament once in your possession. To avoid these please keep filament stored in an air tight container in a dark place, unless otherwise instructed, with desiccant or similar water absorption crystals.

How To Make A Warranty Claim

If you believe your filament is faulty in anyway simply contact us to report the problem. Faulty items will be replaced at our expense, or a refund will be provided (subject to negotiation).